

SCHEDULE OF FEES

Support at Home (Self-Managed)/Private

This Schedule provides information on the price for common services you can access through a Home Care Package. The costs will be deducted from your overall package budget. There are many other services you can access through a Home Care Package that are not listed below. This may include allied health services, home maintenance, aids or equipment which may form part of your Care Plan. Services delivered as part of your Care Plan are GST-free. Costs relating to exit amounts are not GST-free. For further information, please see the provider's full price list or contact the home care provider (details included below).

Provider Information about Service Delivery and Pricing The Pricing is aligned to the Support at Home Pricing Guideline effective November 1 - Self fund Managed and Service Fee is higher for Resolute - fund managed client

Note: you may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee and/or Basic Daily Fee. The Home Care Package funding amounts are current as at 1 July 2019. Further information about your contributions is available on My Aged Care.

Care Management Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management

Service	Service availability	Rates (ex GST) per hour
Domestic Assistance	Monday – Friday 6am – 8pm	\$96.80
Personal Care, Respite Care	Monday – Friday 6am – 8pm	\$96.80
	Monday – Friday 8pm – Midnight	\$112.00
	Saturday	\$137.30
	Sunday	\$157.50
	Public Holiday	\$177.75
Overnight Care (8 hrs. continuous inactive care plus 1hr active)	Sunday – Thursday nights	\$330 per shift
	Friday night	\$390 per shift
	Saturday night	\$400 per shift
	Public holiday	\$450 per shift
Nursing Care	Monday – Friday 6am – 8pm	Registered Nurse \$158.40
	Monday – Friday 8pm – Midnight	\$183.05
	Saturday	\$223.50
	Sunday	\$256.10
	Public Holiday	\$288.65

Terms and Conditions

1. Service rates are quoted excluding GST. GST is charged at a rate of 10% if applicable.
2. Minimum service periods apply. A minimum of 2- hours per engagement applies for domestic and personal care services. For nursing care services, the minimum engagement is 1.5 hours.
3. Overnight care is an inactive night duty shift, which includes one hour of active care (either at the start or end of the shift) and requires separate sleeping facilities to be provided for the staff member. If additional active care is required during overnight care, this will be charged at the relevant hourly rate in addition to the overnight care fee.
4. Where staff are required to transport clients in the staff's vehicle or perform tasks whilst client is not accompanying (e.g. Shopping), travel will be charged at \$1.20 per kilometer.
5. Cancellations: In accordance with Award conditions that apply to our staff, notification of cancelled services must be made 48-hours prior to the planned service. Resolute Care reserves the right to charge all or part of a planned service fee if the service is cancelled without or we get notified for less than 48 hours.
6. Resolute Care may vary fees and will provide 4 weeks prior to fee increase in writing. Should the costs providing service increase significantly, as a result of the circumstances out of Resolute Care's direct control (for example, Award terms and conditions), Resolute Care reserves the right to make an out of cycle adjustment with a minimum 4 weeks' notice provided in writing.
7. Gazette public holidays may be substituted for another day under the state of territory law.